

## January 2016 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	198,275	221,312	239,063	658,650
Central	8,807	58,494	85,946	153,247
East	29,799	4,206	39,413	73,418
North	66,170	12,357	101,045	179,572
Southeast	38,979	8,487	72,087	119,553
Southwest	4,939	80,873	39,664	125,476
Statewide	346,969	385,729	577,218	1,309,916
GF Month-end Adjusted Process Results Summary - January 2016 Source: Fiscal Agent, HPE				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	93.47%	85.64%	86.0%
Abandonment Rate	0.31%	1.16%	1.0%
Blocked Calls	0.06%	0.00%	0.00%
Represents January 2016 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2016	\$86,787,544	\$58,649,586	\$105,439,394
February 2016			
March 2016			
April 2016			
May 2016			
June 2016			
July 2016			
August 2016			
September 2016			
October 2016			
November 2016			
December 2016			
Represents CMO payments to all provider types for January 2016. Source: CMO "Claims Processing Report"			

**January 2016 MONTHLY REPORTING:****EMERGENCY ROOM CLAIMS PAYMENT**

January 2016

	<b>AMERIGROUP</b>	<b>PEACHSTATE</b>	<b>WELLCARE</b>	<b>TOTALS</b>
# of ER Claims Submitted	28,916	13,480	28,061	70,457
ER Claims Paid at a Reduced amount (such as the Triage Rate)	5,510	6,795	11,576	23,881
# of Appeals	401	204	822	1,427
# of Appeals overturned where the Reduced rate is paid at a higher rate	400	131	27	558

**Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.**

Period - January 2016

**CVO SUMMARY REPORT**

	<b>Recredential</b>	<b>Credential</b>	<b>Total</b>
CVO Applications Started			
CVO Applications Submitted			
CVO Apps - HP/DCH Only Working			
CVO Apps - Aperture - In Process			
CVO Apps - Aperture - Approved			
CVO Apps - Aperture - Denied			
CVO Apps - Aperture - Cancelled			

Note: Will be updated on the April 2016 report.

**Source: HPE**

## January 2016 MONTHLY REPORTING:

CMO Report					
PA Type	AMERIGROUP	PEACHSTATE	WELLCARE	FFS	TOTAL
Children's Intervention Services	4857	4941	7078		16876
Children's Intervention Services Received for CMO	149	2022	337		2508
Durable Medical Equipment	1735	971	1748		4454
Durable Medical Equipment Received for CMO	169	91	609		869
Newborn Delivery Notification Form	9919	11592	14636	2046	38193
Newborn Delivery Notification Form Received from CMO	0	0	1371		1371
Georgia Pregnancy Notification Form	4611	2140	5012		11763
Georgia Pregnancy Notification Form Received from CMO	0	0	22		22
Precertification	18032	14679	27010		59721
Prior Authorization Request Received from CMO	33434	2460	22129		58023
Precertification - Instate Transplants	1	4	5		10
Hospital OutPatient Therapy	3725	1427	4494		9646
Hospital OutPatient Therapy Received from CMO	0	4824	0		4824
GRAND TOTAL:	76,632	45,151	84,451	2,046	208,280
<b>Note: This is a new Weekly CMO Report.</b> This is the first report which will consist of data from January 2016 - July 2016. Starting August 2016 this report will be for the current month only. <b>Source: GMCF</b>					

CMO FINANCIAL FILINGS				
	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)	Total- All CMOs (\$ Millions)
Total Medical Expense				
Health Benefit Ratio (Medical Expense/ Revenue)				
Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI). Reported to DOI January 2016 <b>Source: Quarterly filings with Georgia DOI</b>				